EDINBURGH DATA RECOVERY

Terms & Conditions

Easy Data Recovery Ltd (Company No. NI625698 · ICO Reg. ZC173784), trading as Edinburgh Data Recovery.
4 Redheughs Rigg, Westpoint, South Gyle, Edinburgh, EH12 9DQ

Effective 1 December 2020 · Last updated 12 October 2026

Acceptance of Terms

By submitting any storage device, media or equipment to Edinburgh Data Recovery, requesting a quotation from us, approving our quote, or instructing us to proceed with data recovery services, you confirm that you are entering into a legally binding agreement with Easy Data Recovery Ltd (company number NI625698), trading as Edinburgh Data Recovery, and that you have read, understood and agree to be bound by these Terms and Conditions in full.

1 Definitions and Interpretation

1.1 "Company" refers to Easy Data Recovery Ltd (company number NI625698), a company incorporated in Northern Ireland, trading under the name Edinburgh Data Recovery. "We", "us" and "our" mean the Company.

1.2 "Customer" is defined as the person or legal entity requesting Services from us. "You" and "your" refer to the Customer.

1.3 "Device" means any storage media, electronic device or piece of equipment submitted for recovery, such as hard drives and flash memory cards.

1.4 The term "Services" means all diagnostic work, handling of your Device(s), all data recovery processes, all forms of data storage and all return procedures provided by the Company.

2 Device Condition and Pre-Existing Damage

2.1 The Customer acknowledges that all Devices submitted are already damaged, unstable, or operating beyond manufacturer specifications at the time of their submission.

2.2 The Company accepts no liability for damage which occurs as a result of pre-existing conditions including, but not limited to, corrosion, oxidation, liquid entering the unit, exposure to fire or smoke, electrical surge damage to components, physical trauma to units or components, component fatigue, previous repair attempts, or intervention by third parties.

2.3 Any deterioration or complete failure resulting from such conditions will not constitute negligence or a breach on our part.

3 Inherent Risks of Data Recovery

3.1 Data recovery is an invasive procedure, and it carries inherent risks.

3.2 The Customer acknowledges and agrees that recovery procedures may result in irreversible damage, or in the permanent loss of some or all of the data.

3.3 By engaging our services, you expressly accept these risks, including invasive procedures, potential damage to the Device and the complete or partial loss of your data, as a condition of the Services.

4 Limitation of Liability

4.1 To the fullest extent permitted by law, we exclude all liability for loss of data, loss of profits, loss of business, loss of contracts, loss of anticipated savings, or consequential loss.

4.2 Our total aggregate liability, however it arises, will be capped at the total fees you paid for the Services.

4.3 No action or claim may be commenced more than six (6) months from the date the Services are completed.

4.4 Nothing in these Terms excludes or limits liability for death or personal injury resulting from negligence or fraud.

5 Third-Party Couriers and Transit Risk

5.1 The Customer bears all of the risk in the transport of Devices and associated data.

5.2 The Company will assume no liability for loss, damage, delay or destruction caused by courier services, postal services, customs authorities or any other third party.

5.3 The Customer irrevocably releases the Company from any claim for losses arising in transit.

6 Payment, Lien and Abandonment

6.1 Full payment is due and payable to the Company before recovered data or Devices are released.

6.2 The Company retains a contractual lien on all Devices and data until payment has been made to it.

6.3 Any Devices or data that remain unpaid or uncollected for thirty (30) days may be securely destroyed or otherwise disposed of by the Company without further notice or liability.

6.4 If a Device was previously opened or worked on by someone other than the Company, the Company's usual payment terms, under which in most cases you only pay if we recover your data, do not apply; this type of work is quoted individually, with any diagnostic or attempt fee clearly set out in writing before you commit.

7 Governing Law and Jurisdiction

7.1 These Terms shall be governed by the laws of Northern Ireland.

7.2 Exclusive jurisdiction lies with the courts of Northern Ireland.

End of Terms & Conditions